

# Installation & Care Instructions

RIFCO

EST. 1975



## PLEASE READ BEFORE INSTALLATION



**Installer**

Rifco products **MUST** be installed by a licensed tradesperson. Please check the product for any damaged **PRIOR** to commencing work. Installation of product constitutes acceptance of the product in its current condition, specifications, and finish.



**Home Owner**

Please read the important warranty, care & maintenance information inside and keep for future reference.

# PLEASE READ BEFORE INSTALLATION

- ❑ This product must be installed by a qualified tradesperson
- ❑ Please inspect the product **BEFORE** installation for any damage, defects, errors with workmanship or specifications. **PLEASE NOTE:** No claims for damage or incorrect product will be accepted after 48 hours of delivery.
- ❑ Installation of this product constitutes acceptance of its colour, design, size and style.
- ❑ It is the responsibility of the installer to make required adjustments to the doors, drawers or drawer bases.

If for some reason this product is not in good order and condition, or does not meet your expectations, **STOP INSTALLATION IMMEDIATELY** and contact place of purchase or contact Rifco. Warranty claims will not be accepted after the product has been installed. Rifco is **NOT ACCOUNTABLE** for any costs incurred due to damaged products being rejected after installation.

## Service Call Out Fee

Should there be an issue with your Rifco product that is covered under the Rifco Warranty Policy, no call out fee will be charged.

If a Rifco representative is called out for things not covered under warranty such as door or drawer alignment or the installer has not followed the installation instructions correctly, a **service call out fee of \$300** (incl. GST) will be applied. Note: Response times will vary depending on technician availability.

# Pre-Installation Checklist

## ✓ Check Product for Damage

Inspect the product for damage or defects as well as for any errors with workmanship, colour, design, style, or design. Installation constitutes acceptance of the product including style size and quality. No claims will be accepted for damages after installation or 48 hours after delivery. If you notice any issues with your Rifco product, please contact place of purchase as soon as possible and **DO NOT REMOVE** any packaging or protectors on the product.

## ✓ Location & Ventilation

All vanities, shaving cabinets and mirrors are manufactured using water resistant materials. However, they are not waterproof. Do not allow exposure to shower spray and eliminate moisture build-up by ensuring your new Rifco product is installed in a well-ventilated area. Exposing your bathroom furniture to high humidity and moisture build up can lead to deterioration. Water damage is not covered by warranty.

## ✓ Structural Support

It's important to ensure that walls are plumb as a non-plumb wall will result in doors and drawers not aligning correctly. For wall hung products, support beams between studs are required to support the fixing of your vanity or shaving cabinet.

## ✓ Storage (Pre-Installation)

**DO NOT** place cabinets on hard ground. Ensure extra care is taken with cabinet corners as hard knocks can cause damage/cracking to the mirror.

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**Note:** Response times will vary depending on technician availability.

# Vanity Installation

## Installation

Before beginning installation, please ensure you have read the **Prior to Installation** section (pages 2-3).

### 1 Preparation

- a) Remove doors and/or drawers from vanity

To remove drawers:

- i. Locate tab under each side of drawer, located on the underside of the drawer front.
- ii. Pull them simultaneously towards you.
- iii. Whilst still pulling the tabs, pull the drawer straight back towards you.
- iv. The drawer is now free from the locking tabs, pull it out the rest of the way. **NOTE: It is recommended that the drawer runners are covered to prevent particles/dust blocking the runners.**

- b) Remove benchtop from vanity and store in a safe place. Benchtops should **NEVER** be stored in direct sunlight or where they may be exposed to extreme weather.

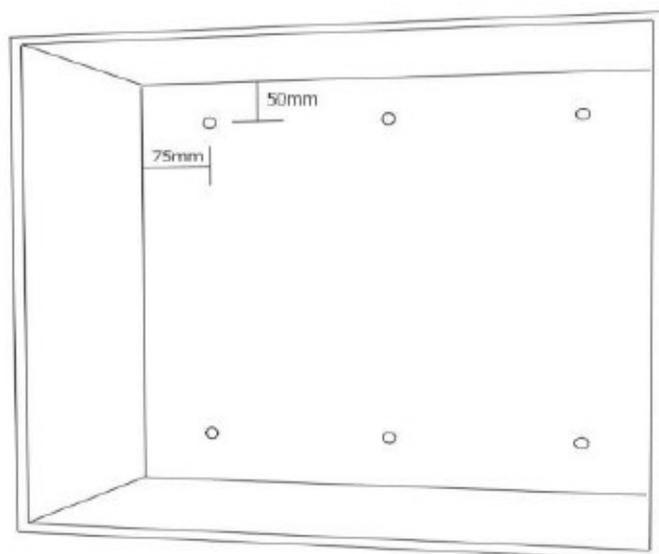
- c) Mark the position of the top of the vanity (don't forget to include the top thickness/basin height), waste outlet, and hot/cold-water outlets. **NOTE: support beams between studs are required to support wall hung vanity installation.**

### 2 Installation

- a) Having established the position where the vanity will be positioned, mark and drill the holes for your plumbing fixtures i.e. waste outlet, hot and cold-water outlets. Move vanity into position and ensure it is level and square. This may require packing behind and/or below the vanity.

- b) Once it is level and square, fix the vanity to the wall using the correct fitting depending on your wall (not supplied). If using standard screws and star plugs, be sure to use the washers in order to spread the load.

- c) Position fixings as shown:



### 2 Installation continued...

The number of fittings used to fix cabinet will depend on the size of unit. Your installer will know the suitable amount depending on the size of your unit.

Rifco recommends the following minimum:

Up to 900mm width vanity – 3 per row

900 to 1200mm width vanity – 4 per row

1500 to 1800mm width vanity – 6-8 per row

For wall hung vanities, it is essential the unit is fixed securely. The use of dyna bolts is recommended for masonry wall and fixing to studs in cavity walls. Rifco does not recommend installing wall hung vanities with toggle type fixing systems. Fixings should be placed evenly at a maximum of 300mm apart.

- a) Connect the water supply lines and waste outlets.
- b) Replace drawers or doors back onto the vanity unit and make any necessary adjustments.
- c) Fix the top to the vanity unit using quality bathroom use silicone. Apply a continuous bead of silicone to all four edges of the vanity as well as the gap between the wall and benchtop top. The vanity unit must be sealed on all edges and the back where the top meets the wall to ensure water cannot penetrate the vanity internals. While our vanities are water resistant, they are NOT WATERPROOF. Water damage is NOT covered by warranty.

### 3 Finishing Touches

- ✓ Ensure the drawer runners/hinges are clean and free to debris before installation as this could impact their operation.
- ✓ Install doors/drawers back onto vanity and make the necessary adjustments.  
NOTE: It is the responsibility of the installer to make any adjustments to doors and/or drawers.
- ✓ **Ensure the drawer base stabiliser is screwed to the drawer front (see page 6)**
- ✓ Dry any spillage or leakage of water on or inside the vanity that may have occurred during installation.
- ✓ Clean any residue, dust or building material from the vanity.
- ✓ Save this Installation & Care Instruction booklet for future reference.

# Vanity Installation

## Drawer Base Stabilisation

Once the vanity has been installed, levelled and the drawer front adjustments have been made, the drawer front must be secured to the drawer front. This is done by using the connector screw. This will ensure that the drawer base does not sag which can interfere with the drawer opening or closing or result in damage to the drawer base.

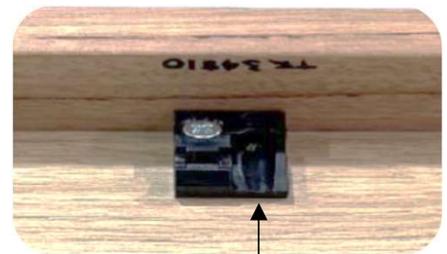
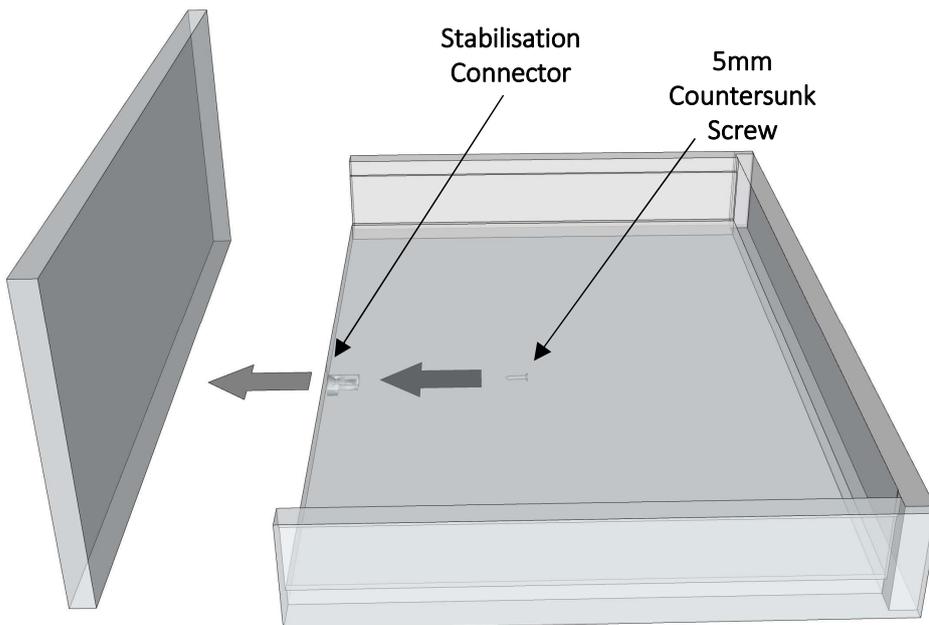
- 1 Locate the screw(s) and the black *Stabilisation Connector* (see below) that can be found on the underside of the drawer at the front (depending on the vanity size, there may be one or two screws).



Stabilisation Connector

- 2 Using a 5mm counter sunk screw (self-tapping), simply screw into the remaining empty slot in the black *Stabilisation Connector*. This will lock the drawer base to the drawer front.

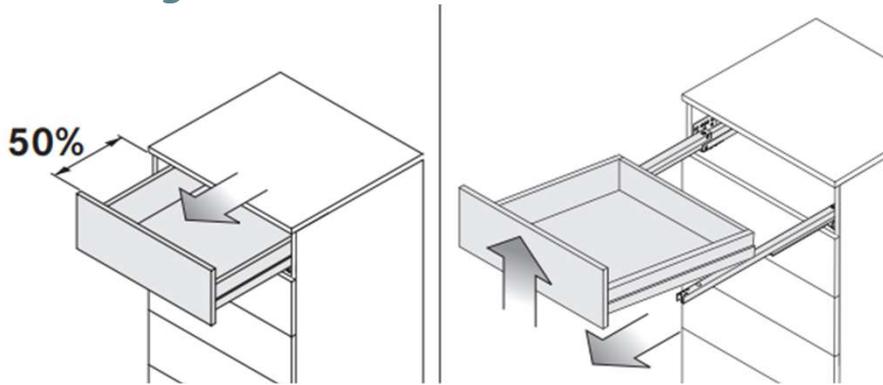
Note: While the screw cannot be overtightened due to the protection from the cam, care should be taken not to strip the hole.



Screw to be inserted into empty slot

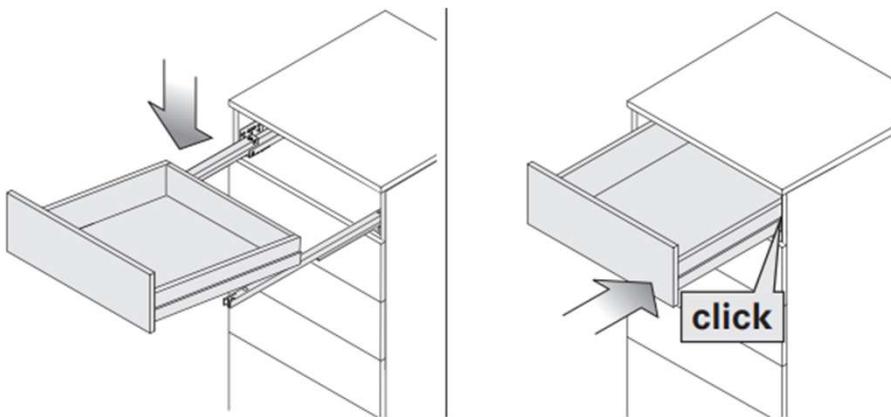
 **NOTE:** This step prevents the drawer base from sagging. Failure to complete this step may lead to difficulty opening the drawer and possible damage to the drawer base.

### Removing Drawer



Open drawer approx. 50% of the way. Then pull up (softly). You will hear a “Click”.

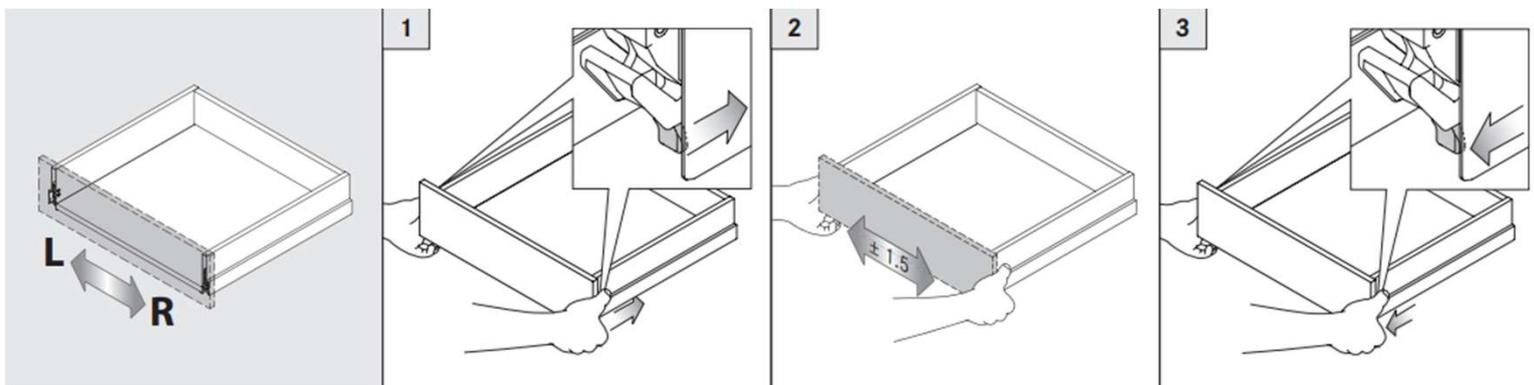
### Inserting Drawer



Pull the drawer runners all the way out and sit the drawer on top. Then push the drawer in (softly) until you hear a “Click”. Ensure both sides have clicked into place.

### Drawer Front Adjustment – Left/Right

With your fingers feel for the small metal latch under the drawer. Push it back halfway to adjust the left or right position. Fully pushing the latch will release the drawer front completely. Using slight pressure, move the drawer front in the desired direction. Repeat on both sides.

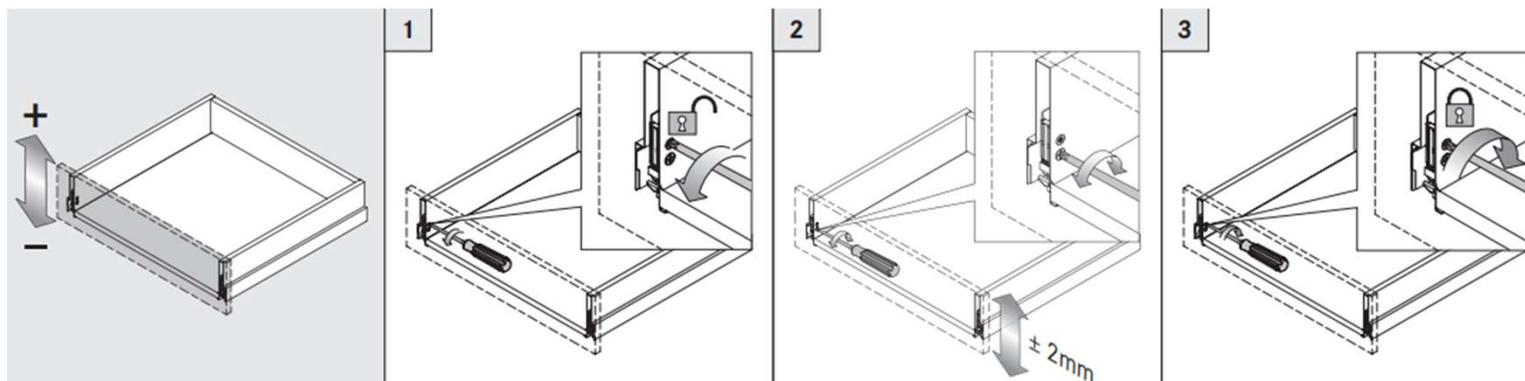


### REMEMBER

It is the responsibility of the installer to make any necessary adjustments to hinges & drawers.

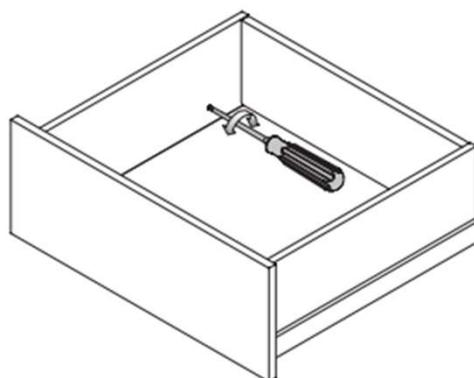
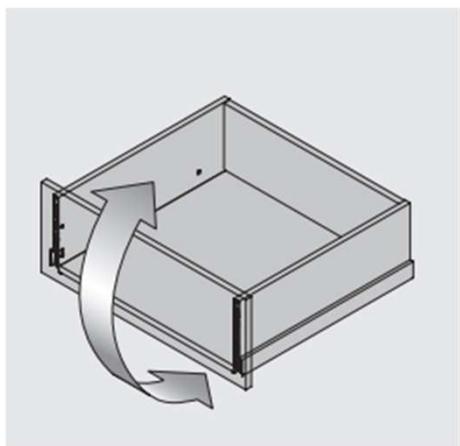
### Drawer Front Adjustment – Up/Down

Using a screwdriver, turn the top screw anti-clockwise to unlock. Then turn the bottom screw to make adjustment ( $\pm 2\text{mm}$ ). Then turn the top screw clockwise to lock the position. Repeat on both sides.



### Drawer Front Adjustment – Tilt

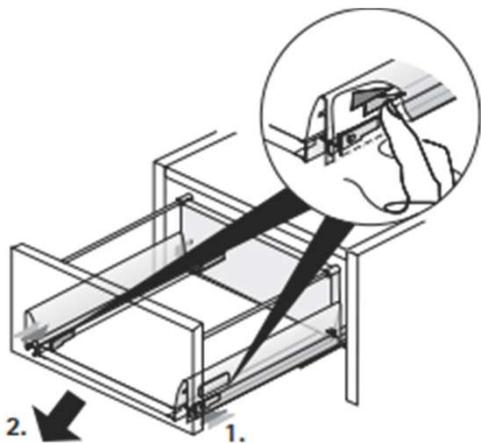
Locate the screw at the back of the drawer. Using a screwdriver, turn the screw to adjust the tilt of the drawer front.



#### REMEMBER

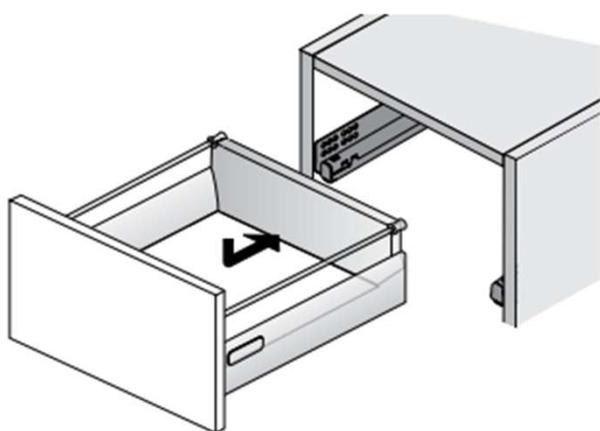
It is the responsibility of the installer to make any necessary adjustments to hinges & drawers.

### Removing Drawer



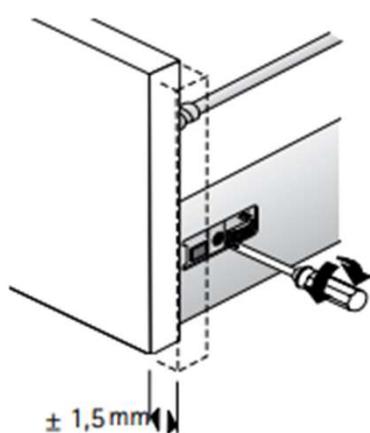
Open drawer and locate grey latch under each side of drawer. Push inwards, releasing the drawer from the runners. Then take drawer off runners.

### Inserting Drawer



Pull the drawer runners all the way out and sit the drawer on top. Then push the drawer in (softly) until you hear a “Click”. Ensure both sides have clicked into place.

### Drawer Front Adjustment – Left/Right



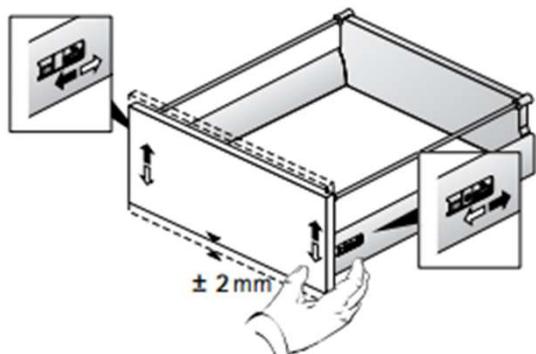
Remove Hettich branded cover from side of drawer. Then turn the screw to make adjustment ( $\pm 1.5\text{mm}$ ). After making adjustment, replace the cover.



### REMEMBER

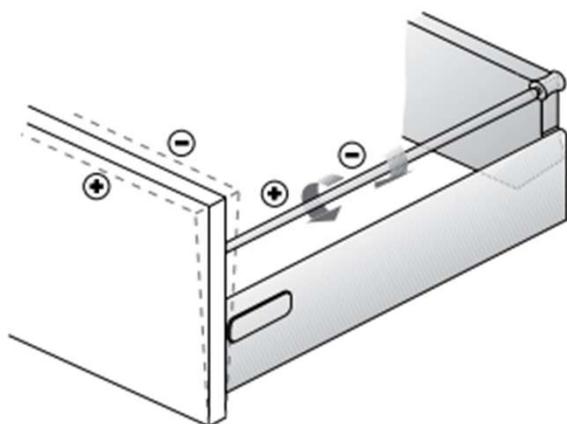
It is the responsibility of the installer to make any necessary adjustments to hinges & drawers.

### Drawer Front Adjustment – Up/Down



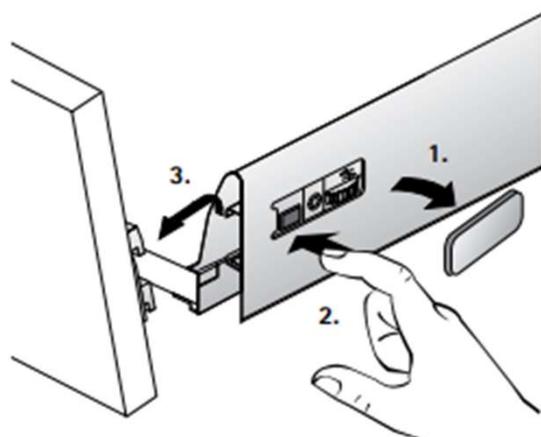
Remove Hettich branded cover from side of drawer. Using the metal scroll wheel, turn the scroll wheel to adjust the drawer front up/down. After adjustment, replace cover.

### Drawer Front Adjustment – Tilt



Push back square cover on gully rail to expose round adjuster. Use a pencil, or similar, to turn and adjust tilt.

### Drawer Front Removal



Remove Hettich branded cover. Locate the Blue button. Push to release drawer front from the drawer assembly.

Need a hand?

Scan the QR code to view instructional video

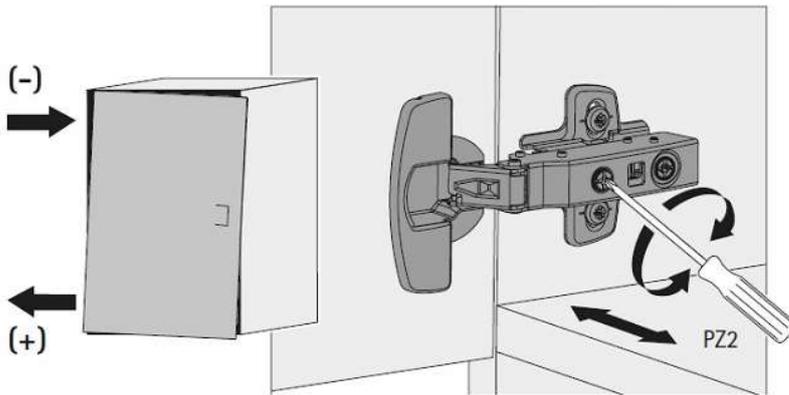


### REMEMBER

It is the responsibility of the installer to make any necessary adjustments to hinges & drawers.

# Hinge Adjustment & Installation

## Overlay Adjustment



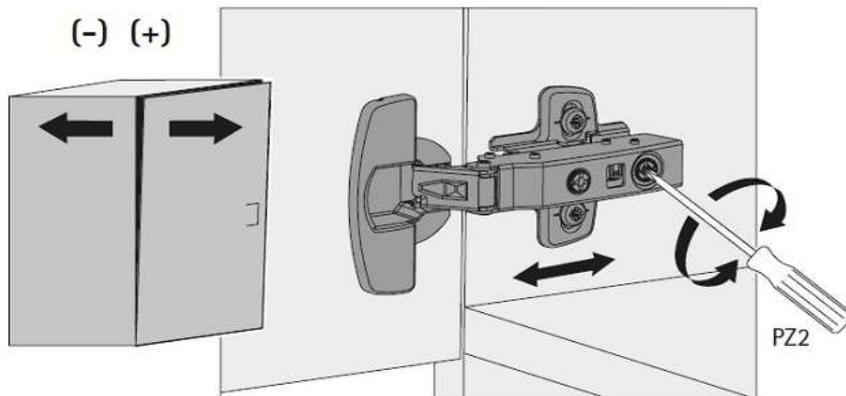
Reduce Door Overlay:

Turn screw clockwise

Increase Door Overlay:

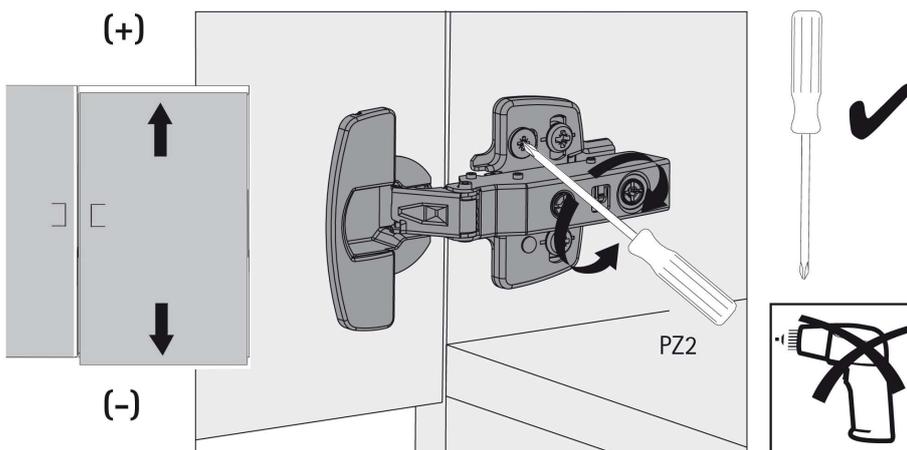
Turn screw anti-clockwise

## Depth Adjustment



Direct, infinitely variable depth adjustment.

## Height Adjustment



Height adjustable mounting plates permit exact alignment of door. Direct, infinitely variable height adjustment by eccentric screw.



## REMEMBER

It is the responsibility of the installer to make any necessary adjustments to hinges & drawers.

## General Cleaning

For all Rifco benchtops regularly use an absorbent cloth along with non-abrasive cleaner to remove any spillage and build-up of soap and toothpaste scum. Care should be taken to avoid damage to your benchtop or vanity when using items such as hairdryers, straighteners, curlers, and other hot items as well as other items that may scratch or burn the tops surface. Care must also be taken to wipe up any spills to avoid water gaining access to the cabinet as water damage is not covered under warranty.

## Solid Timber Benchtops

Normal maintenance is minimal. Regularly wipe down with an absorbent cloth and if required, wipe with a liquid cleanser (such as Spray & Wipe).

In the event that a heavy object is dropped on the top, it may cause a dent. As long as the coating is not broken, there is no action required to maintain the performance of the top. If the seal is broken, it can always be repaired, but this should be left to the manufacturer or tradesperson.

## Ceramic & Acrylic Benchtops

Rifco ceramic and acrylic tops require very little maintenance. However, for everyday cleaning we recommend using a soft cloth and some soapy water. If required, you can use liquid cleanser (such as Spray & Wipe). Please ensure care is taken to avoid prolonged rubbing in one spot while cleaning as this can scratch and/or damage the top.

## Corian® Benchtops

Corian® vanity tops are convenient due to their ease of cleaning. A simple wipe with a soapy sponge, followed by a rinse is all it takes to care for a Corian® bathroom surface.

However, lime scale, soap build-up or water spotting do call for more attention. A Deep Clean using a damp sponge or cloth and a mild abrasive cleanser is all that is needed.

For more information, please refer to:

[www.casf.com.au/technical-type/care-warranty/](http://www.casf.com.au/technical-type/care-warranty/)

## Caesarstone® Benchtops

Caesarstone® surfaces require very little maintenance to keep them looking like new. For every day, routine cleaning we recommend wiping the surface with warm soapy water (a mild detergent) and a clean damp cloth.

As Caesarstone® is virtually non-porous, it will keep its lustrous gloss and ultra-smooth surface which never needs polishing or sealing. Never attempt to polish the surface and avoid prolonged rubbing in one spot when cleaning.

For more information, please refer to:

[www.caesarstone.com.au/cleaning-maintenance](http://www.caesarstone.com.au/cleaning-maintenance)

## Luxcrete™ Benchtops

Use a clean cloth or paper towel and only a mild PH neutral detergent and warm water to wipe down your benchtop and ensure spills are cleaned up immediately. Do not use:

- harsh chemical or bleach
- oily cloths (this will leave a film on the surface)
- steel wool or abrasive scrubbers and cleansers

When concrete surfaces heat up, the pores of the concrete expand and may allow dirt and oils to penetrate deeper into the surface – this is not a warranty issue. Over time your bench will develop a natural patina and darken on some areas. This is a natural occurrence with concrete products as they start to absorb oils. It is part of the beauty of the organic nature of the product, and it is not a warranty issue.

# Product Warranty

At Rifco quality is of the utmost importance and we are committed to maintaining high standards across all our products. Should you find any fault with either the materials or workmanship within the warranty period listed below, Rifco will, at its discretion, repair or supply a replacement for the faulty product or component.

Product	Warranty Period (Domestic)	Warranty Period (Commercial)
Vanities	7 Years	1 Year
Shaving Cabinets (excluding mirror)	7 Years	1 Year
Mirrors	1 Year	1 Year
Ceramic Tops	1 Year	1 Year
Acrylic Tops	10 Years	1 Year
Caesarstone® Tops	10 Years	1 Year
Corian® Tops	10 Years	1 Year
Solid Timber Tops	7 Years	1 Year
Luxcrete™ Tops & Basins	5 Years	1 Year
Basins	1 Year	1 Year
Lighting	1 Year	1 Year
Hardware	Lifetime	1 Year

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## Warranty Conditions

1. The fault or failure lies in the manufacture of the product.
2. The product(s) must be installed by a licensed installer.
3. The product(s) must be installed according to the above Installation Instructions.
4. You can provide proof of purchase.
5. The product(s) must be cared for in accordance with the Care & Maintenance Instructions.
6. Any claim for faulty or damaged goods must be made within 48 hours from receipt of product.

It is the installers responsibility to ensure that the product(s) are in good order and condition before installation. Installation of the product(s) constitutes acceptance of its colour, design, size, and style.

*No claims for damaged or incorrect goods will be recognised or accepted once the product has been installed (this included partially installed goods).*

## Warranty Exclusions

1. Please note that no claims for damages / defects will be recognized after installation. Installation of the product is regarded as acceptance of that product and no claims for faulty or damaged goods can be made after installation.
2. Drawer or door adjustment after installation is not covered under warranty.
3. The liability of the warranty and guarantee is limited to a replacement cabinet or part thereof of similar value and does not include any service costs or related damage.
4. This guarantee does not cover damage by improper installation, accident, misuse, abuse, neglect, negligence, excessive wear and tear, improper care and maintenance, water, and natural causes such as sunlight, humidity, and other environmental conditions.
5. Water Damage. All our cabinets are manufactured from Australian Made HMR (highly moisture resistant) board but are not waterproof. Care must be taken to immediately dry any spillage or leakage of water that may gain access to the cabinet as water damage is not a justifiable claim. Installation, cleaning, and maintenance instructions need to be followed

## Warranty Certificate

Product Installed By: \_\_\_\_\_ Installation Date: \_\_\_\_\_ \ \_\_\_\_\_ \ \_\_\_\_\_

Trade License Number: \_\_\_\_\_ Installer Phone: \_\_\_\_\_

Product Name/Description: \_\_\_\_\_

Place of Purchase: \_\_\_\_\_ Date of Purchase: \_\_\_\_\_ \ \_\_\_\_\_ \ \_\_\_\_\_

Purchase Order Number: \_\_\_\_\_

### **Service Call Out Fee**

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